



# JIRADA SRISUAY



## CONTACT

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## EDUCATION

<b>MSC IN INTERNATIONAL TOURISM AND HOSPITALITY MANAGEMENT</b> <i>UNIVERSITY OF HERTFORDSHIRE, UK</i>	<b>2010- 2011</b>
<b>ENGLISH FOR HOSPITALITY SANDWICH COURSE</b> <i>CAMBRIDGE CERTIFICATE, UK</i>	<b>2009 - 2010</b>
<b>GENERAL ENGLISH PROGRAM</b> <i>WATERLOO SCHOOL OF ENGLISH, LONDON, UK</i>	<b>2009</b>
<b>BACHELOR OF ARTS</b> <i>MAJOR: JAPANESE, MINOR: ENGLISH, SILPAKORN UNIVERSITY, THAILAND</i>	<b>2001 - 2005</b>



## WORKING EXPERIENCE

*3 years of experience as an operator in five-star hotels, Pan Pacific Bangkok and InterContinental and Holidays Inn Hotel, Bangkok, plus 5 years of working experiences in hotel and hospitality in UK.*

### IN RESTURANT BUSINESS

<i>TOSA JAPANESE RESTAURANT, LONDON</i>	<i>2012 - 2014</i>
<i>THAI ON THE HILL, ST ALBANS</i>	<i>2011</i>
<i>HILTON HOTEL PARK LANE, LONDON</i>	<i>2009 – 2010</i>
<i>TARBET HOTEL, SCOTLAND</i>	<i>2009</i>

### GUEST SERVICE AGENT

*INTERCONTINENTAL HOTEL AND HOLLIDAY INN, BANGKOK, THAILAND*

**2008 - 2009**

- To provide information of both hotels and handle guest's requests and general enquiries through telephone and making reservations of rooms and restaurants*

### SERVICE ONE AGENT

*THE PAN PACIFIC BANGKOK HOTEL, THAILAND*

**2006 - 2008**

- To provide information of the hotel and to handle guest's requests through telephone and making reservations of rooms and restaurants .And to be able to speak Japanese and English languages*



## SKILLS

### LANGUAGE SKILLS

ENGLISH: EXCELLENT

THAI: EXCELLENT

JAPANESE: EXCELLENT

### TECHNICAL SKILLS

MS OFFICE